



September 6, 2017

Dear Valued Customers,

Hurricane Harvey has caused catastrophic destruction across Texas and Louisiana. As the waters subside, the devastation is overwhelming and recovery will require national collaboration. Amongst the many issues faced is the fact that prescribing patterns have been disrupted across the region with thousands of patients displaced and many care locations still closed due to massive flooding.

In response, Surescripts assembled a team to focus on our efforts to aid recovery wherever possible. We activated our disaster plan to ensure that our pharmacy directory is up to date and that providers remember to use medication history information via their EHR to help recover prescription information. We have been providing data and insights on prescribing activity in the area to the federal government to help inform their response plans. And, we have partnered with Allscripts to provide free access to patient-specific medication history data for pharmacists in Texas and Louisiana for a limited time so they have the information they need to make the most informed prescription decisions for patients, regardless of their location or care setting ([see news release](#)).

Surescripts did similar work in the wake of Hurricane Katrina. We're proud of this legacy and we are working to do all we can to respond to the current disaster. And with Hurricane Irma setting her sights on the United States, we're already thinking about how we can respond should the situation require similar support. Please continue to check our website (www.surescripts.com/harvey) for additional information and resources.

Our work over the past week has required incredible cross-market collaboration, and we are thankful for the [many organizations](#) who stepped in and helped make it possible to bring this program to Texas and Louisiana in this time of need.

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