

Hurricane Harvey: Independent Pharmacist Instructions for Free Access to Patient Medication History Data via Surescripts & Allscripts Partnership

Pharmacists in areas under a federal disaster or emergency declaration due to Hurricane Harvey can access patient-specific medication history data free of charge. Surescripts and Allscripts have joined forces to make this service available in Texas and Louisiana for a limited time. To access the service, follow these simple steps:

Step 1 – Validate Eligibility:

Call Surescripts at 1-877-877-3962 or email us at independent-assistance@surescripts.com to validate your eligibility for the program. You will need to provide your NCPDP ID/NABP #, Pharmacy DEA #, pharmacy name and location, and the pharmacist name, phone number and email address.

Once your eligibility is verified, Surescripts will give you a contact at Allscripts to email and obtain the program .url and your secure User Name and Password.

Step 2 – Obtain .url and Secure User Name and Password:

Email the Allscripts contact provided by Surescripts to obtain the program .url and your secure User Name and Password.

Step 3 – Log on and always proactively obtain patient consent before using:

The Allscripts application contains fields for the proactive obtainment of patient consent. As a licensed pharmacist, it is your responsibility and obligation to obtain and log patient consent in all situations where you are viewing a patient's medication history.

For more information, please visit www.surescripts.com/harvey.

For technical issues with the application, please contact:

Colleen Apicella, ePrescribe Support at Allscripts
Email: Colleen.Apicella@allscripts.com
Phone (8A-5P Eastern): 732-650-4803
Emergency (outside of above hours): 908-591-7486