

Medication History for Populations

POWER POPULATION HEALTH WITH DISPENSED MEDICATION DATA

Medication History for Populations provides timely and accurate dispensed medication data for patient populations. This enables care teams to better manage high-risk groups to reduce readmissions and CMS penalties, maximize reimbursements and ultimately improve care.

PATIENT NOTIFICATIONS

- New medication
- Refill medication
- New prescriber
- Controlled substance picked up
- No refills remaining
- Refill not pick up

TO IMPROVE MEDICATION ADHERENCE, CARE TEAMS NEED COMPREHENSIVE MEDICATION DATA

Dealing with missing medication histories and incomplete patient records. Filling out paperwork, making calls and sending faxes. Making critical care decisions with limited information. This is what it's like for care teams to manage at-risk patient populations.

But with Medication History for Populations, care teams have the data they need—inside their workflow—to spot gaps in care, identify legitimate outreach opportunities, and improve patient outcomes.

Chronically ill patients **account for 91%** of all prescriptions in the U.S.¹

Surescripts delivered over **23 million** medication histories for populations in 2020.³

50% of medications are not taken as prescribed.²

The number of delivered medication histories for populations **increased by 159%** between 2019 and 2020.³

Medication History for Populations now includes **Patient Notifications**. This proactively informs care teams in near real time when refills aren't picked up, when there are no refills remaining, and when there are prescriptions from new providers, among other notifications. Care teams can anticipate non-adherence or adverse drug events—and reach out to their patients before it happens.

HOW IT WORKS

Medication History for Populations powers targeted analytics for specified patient groups of any size. The data is refreshed nightly, consistently formatted, and includes information from nearly all major pharmacies and pharmacy benefit managers (PBMs).

ACCESS PATIENT MEDICATION DATA IN TWO WAYS

PANEL MANAGEMENT

OPTIMIZE POPULATION HEALTH PROGRAMS

Step 1:

The provider requests patient panel data on an at-risk population.

PATIENT NOTIFICATIONS

ENABLE MORE TIMELY INTERVENTIONS

Step 1:

The care team submits a targeted patient list and selects notification types.

Timely and accurate dispensed medication data is crucial to quality care management.

Step 2:

Surescripts performs a match across its Master Patient Index of 314 million patients and initiates the request based on industry-leading standards.

Step 2:

Surescripts identifies successfully enrolled patients in its Pharmacy master patient index.

Access accurate medication histories for patients nationwide.

Step 3:

Surescripts submits queries to all applicable PBMs and pharmacies for claims and fill data.

Step 3:

Surescripts continuously monitors pharmacy activity for these patients—using data that is current within 24-48 hours and is updated daily.

Data includes medications purchased with insurance and cash pay.

Step 4:

A comprehensive panel history file consisting of records for each patient is sent to the care management team within 24-36 hours.

Step 4:

Surescripts generates alerts based on the selected notification types and the care team receives these alerts in their workflow.

Health technology platforms implement medication history to inform care management status, outreach and interventions.

References

1. "Chronic Conditions: Making the Case for Ongoing Care," Partnership for Solutions, September 2004.
2. "Interventions to improve adherence to self-administered medications for chronic diseases in the United States: a systematic review," Annals of Internal Medicine, December 4, 2012.
3. Surescripts, "2020 National Progress Report," April 2021.

To learn more about Medication History for Populations, visit surescripts.com/inform-care-decisions/medication-history.

Medication History for Populations informs care decisions. Used with other Surescripts solutions like Record Locator & Exchange and Clinical Direct Messaging, prescribers and care management teams can make more informed care decisions and dramatically improve care quality. Learn more about how these solutions work together at surescripts.com/inform-care-decisions.